

Returns & Delivery Policy

Returns

We offer 100% satisfaction guarantee. If you are not satisfied with your purchase, you can return them within 30 days for a full refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. It must also be in the original packaging.

To complete your return, we require a receipt or proof of purchase.

Please email contact@kingdomfootballboots.com to complete a return and request a refund.

Exchanges

We are committed to producing high quality products, however should a defective or damaged item be delivered, please send us an email at contact@kingdomfootballboots.com so we can arrange a replacement.

Shipping

You will be responsible for paying for your own shipping costs for returning your item(s). Shipping costs are non-refundable.

It is recommended that you use a trackable shipping service or purchasing shipping insurance. As we cannot guarantee that we will receive your returned item.

To return your purchase, you should email contact@kingdomfootballboots.com to obtain the shipping address and inform us of your intentions.

International Deliveries

International orders may be eligible for additional customs duties. These customs duties will be completely at your charge. These duties could be applied when your order reaches the delivery country. The import costs are at the import company's charge and are subject to the law of the delivering country. Kingdom Football cannot control or predict these charges. The charged amount depends on the duties of each individual country. For more information please contact the customs office of the delivering country.

What Do I Do If an Order Was Returned by Shipping Carrier?

If you get an email from us that your order arrived back at our facility, don't panic, we'll place it in temporary returns for 28 days, at no cost. Please contact us at contact@kingdomfootballboots.com to let us know if you want the order re-delivered and we'll do just that! But keep in mind that you'll be liable for reshipment costs.